

When you improve communication, you improve safety.

Learn to have safer interactions through our skills-based, evidence-based educational programs.

SUCCESSFUL PATIENT INTERACTIONS

This workshop assists physicians and other healthcare providers in achieving more successful interactions with their patients. The skills-based workshop is based on extensive research of key issues facing Canadian physicians and healthcare professionals and will help participants reduce risk and improve safety.

Topics covered:

- How effective communication can lower your medical legal risk
- Importance of empathy, active listening and non-verbal communication
- Sensitive clinical examinations
- Includes development of personalized learning and action plans

Upcoming Session 2018:

Halifax, NS - April 26

Best Western Plus Chocolate Lake Hotel 250 St. Margaret's Bay Road 8:30am – 4:30pm

Saskatoon, SK - May 24

Ramada Saskatoon 806 Idylwyld Drive North 8:30am – 4:30 pm

EFFECTIVE TEAM INTERACTIONS

This program enables more effective interactions within inter-professional teams, for the sake of safer healthcare. The program is evidence-based and highly practical and designed to provide physicians and healthcare professionals with tools and skills to improve communication with their multi-professional colleagues.

Topics covered:

- Concept of psychological safety
- Strategies to overcome barriers to effective team communication
- Structured communication tools
- Includes development of personalized learning and action plans

Upcoming Session 2018:

Halifax, NS - April 27

Best Western Plus Chocolate Lake Hotel 250 St. Margaret's Bay Road 8:30am – 4:30pm

Saskatoon, SK - May 25

Ramada Saskatoon 806 Idylwyld Drive North 8:30am – 4:30pm

Registration cost: \$699.00 + Tax

Breakfast, lunch and snacks will be provided.

To register and for more information visit www.saegis.solutions

These events are Accredited Group Learning Activities (section 1) as defined by the Maintenance of Certification program of the Royal College of Physicians and Surgeons of Canada and approved by the Canadian Medical Protective Association for up to 6 MOC credits. These Group Learning programs have also been certified by the College of Family Physicians of Canada for up to 6 Mainpro+ credits.

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